

# Data protection

Data protection declaration and data protection information in accordance with Art. 13 General Data Protection Regulation (GDPR)

## Name and contact details

This data protection information applies to data processing by:

EASY-CERT Switzerland  
CH-5070 Frick  
+41 (0)62 865 63 00  
[info@easy-cert.com](mailto:info@easy-cert.com)

EASY-CERT Austria  
AT-2202 Enzersfeld bei Wien  
+43 (0) 2262 67 22 12 -0  
[info@easy-cert.at](mailto:info@easy-cert.at)

## Basic information on data processing

We collect, process and use personal data of users only in compliance with the relevant data protection regulations. This means that user data will only be used if a legal permission or consent has been obtained.

We take organizational, contractual and technical measures to ensure that the regulations of data protection laws are observed and that the data managed by us is protected against accidental or intentional manipulation, loss, destruction or against access by unauthorized persons.

## Collection and storage of personal access data as well as type and purpose of their use

### When visiting the website

When you visit our website [www.easy-cert.com](http://www.easy-cert.com), the browser used on the user's device automatically sends information to the server of the [www.easy-cert.com](http://www.easy-cert.com) website. This information is temporarily stored in a so-called log file. The following information is recorded without the user's intervention and stored until it is automatically deleted:

- IP address of the requesting computer
- Date and time of access
- Name and URL of the retrieved file
- Website from which access is made (referrer URL)
- The browser used and, if applicable, the operating system of the user's computer and the name of the user's access provider

The mentioned data will be processed by EASY-CERT for the following purposes:

- Ensuring a smooth connection of the website
- Ensuring comfortable use of our website
- Evaluation of system security and stability
- Other administrative purposes

The legal basis for data processing is Art. 6 para. 1 s. 1 lit. f GDPR. Our legitimate interest follows from the purposes listed above for data collection. Under no circumstances do we use the data collected for the purpose of drawing conclusions about the user's person. In addition, we use cookies and analysis services when you visit our website.

## **When registering or signing up for a user account**

If you want to use the user-related EASY-CERT features, we offer you the possibility to register online. Data will be processed for this purpose in accordance with Art. 6 para. 1 s. 1 lit. a GDPR on the basis of your voluntary consent. Our General Terms and Conditions apply to the use of the user account.

## **Disclosure of data**

In general your personal data will not be passed on to third parties. We will only pass on your personal user data to third parties in the following exceptional cases:

- if you have given your express consent pursuant to Art. 6 para. 1 s. 1 lit. a GDPR,
- if the disclosure pursuant to Art. 6 para. 1 s. 1 lit. f GDPR is necessary to assert, exercise or defend legal claims and there is no reason to assume that you have an overriding interest worthy of protection in not disclosing your data,
- if a legal obligation exists for the transfer pursuant to Art. 6 para. 1 s. 1 lit. c GDPR, and
- if this is legally permissible and required by Art. 6 para. 1 s. 1 lit. b GDPR for the processing of contractual relationships with you.

## **Cookies**

We use cookies on [www.easy-cert.com](http://www.easy-cert.com). These are small files that your browser automatically creates and that are stored on your device (laptop, tablet, smartphone, etc.) when you visit our site. Cookies do no damage to your end device, do not contain viruses, Trojans or other malware.

Information is stored in the cookies that results in each case in connection with the terminal device used specifically. However, this does not mean that we immediately become knowledge of your identity.

The use of cookies serves for one thing to make the use of our offer more pleasant for you. We use so-called session cookies to recognize which language version you have chosen. These cookies will be automatically deleted after leaving our site.

In addition, we also use temporary cookies that are stored on your end device for a specified period of time to optimize user-friendliness. If you visit our site again to use our services, it will automatically recognize that you have already been with us and what entries and settings you have made so that you do not have to enter them again.

On the other hand, we use cookies to statistically record the use of our website and to evaluate it for you for the purpose of optimising our offer. These cookies enable us to automatically recognize when you return to our site that you have already been with us. These cookies are automatically deleted after a defined period of time.

The data processed by cookies is required for the aforementioned purposes in order to protect our legitimate interests and those of third parties pursuant to Art. 6 para. 1 s. 1 lit. f GDPR.

Most browsers automatically accept cookies. However, you can configure your browser so that no cookies are stored on your computer or a message always appears before a new cookie is created. However, the complete deactivation of cookies means that you will not be able to use the login area of our website.

## Use of web analysis

Our web site uses features of the web analytics service Google Analytics Google Inc., Gordon House Barrow St Dublin 4 Ireland. For this purpose, cookies are used that allow an analysis of the use of the website by the users. The information generated thereby is transmitted to the server of the provider and stored there. Some cookies remain stored on your device until you delete them. You can prevent this by setting up your browser so that no cookies are stored. Disabling cookies may limit the functionality of our website.

The IP address is recorded, but immediately anonymized by deleting the last digit. As a result, only a rough localization is possible.

## Data security

Your data is hosted by a provider located within the European Union and in Switzerland. Switzerland is considered a third country with adequate data protection (DSAV). bioC GmbH also has access to this web service, it will forward searches to this web service.

We use the most common SSL (Secure Socket Layer) method in connection with the highest level of encryption supported by your browser. Usually this is a 256 bit encryption. If your browser does not support 256-bit encryption, we use 128-bit v3 technology instead. Whether a single page of our website is transmitted in encrypted form is indicated by the closed display of the key or lock symbol in the lower status bar of your browser.

We also use suitable technical and organisational security measures to protect your data against accidental or intentional manipulation, partial or complete loss, destruction or unauthorised access by third parties. Our security measures are continuously improved in line with technological developments.

EASY-CERT, bioC and the provider use technical and organizational security measures to protect your collected data against manipulation, loss, destruction or access by unauthorized persons. Notwithstanding our efforts to maintain an appropriately high standard of due diligence, it can not be ruled out that information you provide to us over the Internet will be viewed and used by others.

Please note that we therefore accept no liability whatsoever for the disclosure of information due to errors not caused by us in data transmission and / or unauthorized access by third parties (e.g. hacker attack on e-mail account or telephone, interception of faxes).

## Your rights

As persons affected by data processing in terms of data protection law, you have in particular the following rights, as long as these do not conflict with our contractual relationship:

- Right to information about your processed personal data;
- Right to rectification or deletion or to limitation of processing, whereby for customers with an upright contractual relationship the conditions of the inspection contract apply;
- Right of objection to the processing, whereby for customers with an upright contractual relationship the conditions of the inspection contract apply;
- Right to data portability.

## Right to object

If your personal data are processed on the basis of legitimate interests pursuant to Art. 6 para. 1 s. 1 lit f GDPR, you have the right to object to the processing of your personal data pursuant to Art. 21 GDPR, provided that there are reasons for this which arise from your particular situation or the objection is directed against direct advertising. In the latter case, you have a general right of objection, which we will implement without specifying a particular situation. If you wish to exercise your right of revocation or objection, simply send an e-mail to [info@easy-cert.com](mailto:info@easy-cert.com).

## Changes of the privacy policy

The current privacy policy can be called up and printed out at any time on the website under [www.easy-cert.com](http://www.easy-cert.com).

As part of ongoing development, this privacy policy will continue to be adjusted. Changes to our website will be announced in good time. Therefore, you should periodically access this privacy policy to obtain the latest version.

As of: May 2018